

remote.service

Impulse for the future –
virtual customer service



Live support from technotrans experts

With our remote.service, you can bring our specialists to you with just a few clicks.

You show us your device or system via a camera on your smartphone/tablet and receive direct online-support on your screen. With smart functions, we offer support of a well-known high quality from a distance.

How does the remote.service work?



Contact us for a remote session at +49 (0)2583 301-2000/service@technotrans.de and directly arrange an appointment.



Open the invitation link provided for the session in the browser or in the technotrans supportapp.



Support from experts:
Finding solutions in the virtual space with real-time instructions.

Our new virtual platform provides uncomplicated and quick remote support for:

- System checks
- Troubleshooting
- Installations
- Commissioning
- Updates
- Trainings

Start the virtual support with us!

CONTACT 24/7:

Customer Service Support
Phone: +49 (0)2583 301-2000
Email: service@technotrans.de



technotrans SE

Robert-Linnemann-Straße 17 · 48336 Sassenberg · Germany
T +49 (0)2583 301-1000 · F +49 (0)2583 301-1030
info@technotrans.com · www.technotrans.com